



12959 Coral Tree Place
Los Angeles, CA 90066

Store Product Merchandise Return Form

At Stamps.com you can take advantage of our 30-day return policy on all of our merchandise.

If you are not completely satisfied with your order just return it for a full refund (less S/H charges) provided it has not been used.

To receive full credit, refund or replacement value, please note:

- Merchandise must be returned within 30 days of receipt of goods.
- Merchandise must be in original condition (i.e. unopened, unused, undamaged).
- Closeout merchandise is not returnable.
- Merchandise will be credited at the original purchase price

If you are returning merchandise that is more than 30 days old, defective, shorted, opened or damaged due to shipping, please call for authorization.

Step 1 Fill out order number:

You can find your order number on the packing slip included with the order, in the order confirmation email or in the My Account section of the website.

Order #																			
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Step 2 Fill out contact information:

Date ____/____/____
 Name _____
 Address _____
 City _____ State _____
 Phone _____ Email _____

Please note that we are unable to refund partially used product; if you send us a partially used product, we will not be able to refund your payment or return it to you.

Step 3 Return handling:

How would you like us to handle your return?
 Refund Replacement

Step 4 List item(s) you are returning, including reason for return:

Item	QTY	SKU	Description	Return Code
1				
2				
3				
4				
5				

Reason for return (fill in letter above) A. Damaged D. Defective G. Arrived late B. Dissatisfied E. Wrong item ordered C. Wrong item shipped F. Changed my mind	Additional Comments:
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Step 5 Enclose and return

Enclose the return form and a copy of your packing slip along with the merchandise packed in the original manufacturer's packaging, in the condition in which they were received.

Please ship returns to:

Stamps.com
 Attn: Returns
 28355 W. Witherspoon Parkway
 Valencia, CA 91355

Shaded area for office use only: Date processed ____/____/____	Process Codes:	Processing Results: 1. Fully refunded 2. Partially refunded 3. No refund								
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